

PLEASE TYPE DIRECTLY INTO THIS FORM!!



Return Policy Effective December, 1st.

We apologize for the inconvenience that this has and will cause from the past to the present. The return policy has been revamped for the betterment of the company and therefore for the betterment of the distributors. The federal mandated law accepting returns is three business days. We here at Enagic will choose to abide by the federal mandate. Therefore, the official return policy of Enagic U.S.A. stands at three business days. We here at Enagic also understand that there are extraordinary circumstances in which a longer period would be necessary. Under these circumstances which require approval by the company there is a strict guideline which follows.

1. If the new machine is not returned within 3 days of receipt, you will be charged with a restocking fee.*x_____
2. If the used machine is returned within 3 days of receipt, you will be charged with a restocking fee.*x_____
3. If the used machine is returned after 3 days of receipt, you will be charged with a processing fee.**x_____
4. If machine that is returned after a month of receipt, there will be no refund. x_____
5. Shipping fees and installment charges are not subject to refund. x_____

*Restocking fee = \$100

**Processing fee is = Machine deposit (In case of SD 501 = \$680)

- A) Days are counted starting on day that the order was processed or in case of shipping, begins on the date of signed delivery.
- B) Three days are business days, one month is counted as a calendar month.
- C) A machine is considered used once water has been run through it.

x _____
Name

x _____ / / _____
Applicant Signature Date