

REPAIR REQUEST

4115 Spencer St. Torrance, CA 90503 (866) 261-9500

INSTRUCTIONS:

1.	To prevent delays, please fill out the customer section completely and return it with the machine.	No: RE	
2.	Remove the enhancer tank, diverter and adapter and cover's. (Enagic will not be responsible and will not replace these	items)	OFFICE LISE ONLY

3. Include: filter, flexible pipe, white and gray hose. (Do not remove these items from the machine)

4. Carefully read the terms and conditions below before signing this Repair Request form.

Deep Cleaning is not covered under warranty. A credit card is required. As of 8/12/13 if you're not the original owner extra charges apply for Cleanings & Repairs

*CUST	OMER /	PLEASE	PRINT			*No P.O. Box. P	hysical address is	required.					
REGISTERED OWNER							CUSTOMER ID						
NAME							CUSTOMER ID						
SHIP TO ADDRESS:							АРТ						
CITY, STATE				ZIP-CODE									
PHONE #:							CELL						
E-MAIL							PURCHASE DATE						
CREDIT CARD]-[[EXP DATE			V-CODE			
MACHINE MODEL					SERIAL NO.								
DO YOU WAN	DO YOU WANT THE FILTER REPLACED? YES NO IF REQUIRED IF YES HG \$120.00 HG-N \$120.00												
BRIEF DESCRIPTION OF THE PROBLEM:													
EXTERNAL CLEANING YES NO													
Infested mad	chines will be c	harged an ac	dditional \$60.0	0 for External	Cleaning wh	ich includes: I	New gray & whi	te hose and th	norough mand	datory exterio	r cleaning.		
By signing	this form, I agr	ree to the Teri	ms and Condition	on listed on the	bottom of th	is form.							
Customer							Date:						
*OFFIC	CE USE C	DNLY											
	LOANER												
MODEL			SERIAL			SHIPPED DATE		RETURN DATE					
F	RECEIVED]			F	& E COVE	R'S	YES	□ NO			
TYPE IN	W/C	UPS	LOANER	Other :		RECEIVED BY			DATE				
Flex. Hose	☐ YES ☐ NO	Diverter	YES NO	SECONDARY STAND	YES NO	EE-Tank	YES NO	FILTER	HG HG -N	OTHER			
CEDVI	CE PERFO	DMED	<u> </u>		Пио								
PM	CE PERFO	KMED	RESULT		Other	Sarvica	Performe	d ·		Г	OTHER		
	TRAY UPGRA	NDE		DEEP CLEAN		Sei vice i	renonine	u.			OY82E0		
	BASE	ADL .		EXTERNAL CLEAN] 4FF067		
	POWER SUP	PI Y	т	FLUSH						_] 411007		
SWITCH			CALIBRATE										
	PROPELLER			ORP TEST									
SHAFT		Filter:						PARTS	3				
RING				OK					TAX				
DISPLAY			\$	REPLACED					CLEAN				
END PLATE				NEEDS REPLACEMENT					EXT. CLEAN	1			
PLATES			Ph:						LABOR				
	NO FAULT			Ph - Ok					SHIPPING	i			
	MODIFIED BASE								TOTAL				
DATE:	DAJL				TECHNICIA	Λ NI •			-				

Terms and Conditions

- 1. I have read and complied with the Instruction Checklist provided by Enagic.
- 2. I understand that a \$2 Daily Storage Fee will be charged if my repaired machine is not picked up within 14 days of repair completion. Enagic will notify me at the phone number listed on this form when the repair is complete. I understand that the Daily Storage Fee will be due and payable upon pick-up of my repaired machine.
- 3. I understand that if the machine is determined by an Enagic Technician to require work that is not covered under warranty, shipping charges will apply.
- 4. I understand that Enagic is only responsible for following the Repair Request as written on this form. It is my responsibility to provide a clear description of the problem with my machine. Enagic will attempt to clarify any issue presented on this form but is not responsible for errors resulting from misdescription by me.
- 5. I understand that if the Enagic Technician determines that the unit is not working properly due to calcium build up, a deep cleaning will be done without any further notification. This service will automatically be charged to the credit card li*EXTERNAL CLEANING \$20.00 UNDER WARRANTY OR \$30.00 FOR NO WARRANTY OR NON ORG OWNERS