

Enagic Europe GmbH
Charlottenstrasse 73
40210 Düsseldorf
Tel: +49 (0)211-83023888
E-Mail: service@enagiceu.com

Service Request

Please fill in this form, print and enclose with the device.



Requestor:

ID Nr:

Model:

Name:

Serie number:

Company:

Date of purchase:

Address:

to be careful:

- 1) Please empty the Enhancer tank before sending the machine for repair or keep it. please make sure that all hoses are sealed, either by a red cap or tape to avoid water coming out.
- 2) Secure your machine as well as possible with the padding when you have packed it in the shipping box. Enagic assumes no liability for any transport damage.
- 3) Send your machine to the address above. Do not send your machine without first contacting the Enagic service Team.

Phone:

E-Mail:

VAT Nr. (if you have it):

Description of Problem:

Please describe the problem exactly as possible (not just "does not work"). Give us more information about this issue and when you've cleaned your device last time.

Important:

The cost of deep cleaning, damage due to improper handling and poor packaging are not covered by the warranty. You must send us your device yourself at this address: Charlottenstrasse 73, 40210 Dusseldorf, if your machine is still under warranty, Enagic will charge for the shipping costs for the return.

To be filled out by Enagic

Date of arrival: _____	Deliverer: _____	Status: _____
Accessoires: _____		

with my signature, I impart the contract in accordance with this order form and certify that I have carefully read and understood all instructions.

Date

Signature (customer)

Commerzbank
Name: Enagic Europe GmbH
IBAN: DE64 3004 0000 0180 3212 00
SWIFT: COBADEFFXXX

Tax-No: 133/5821/1603
UST-ID No. DE814980514
Commercial Register:
Amtsgericht Düsseldorf HRB 58900