

# Service Request

Enagic Europe GmbH  
Charlottenstrasse 73  
40210 Düsseldorf  
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E-Mail: service@enagiceu.com

Please fill in this form, print and enclose with the device.



## Requestor:

ID Nr:

Model:

Name:

Serialnumber:

Company:

Date of purchase:

Address:

### to be careful:

- 1) Please empty the Enhnacer tank before sending the machine for repair or keep it. Please make sure that all hoses are sealed, either by a red cap or tape to avoid water coming out.
- 2) Secure your machine as well as possible with the padding when you have packed it in the shipping box. Enagic assumes no liability for any transport damage.
- 3) Send your machine to the address above. Do not send your machine without first contacting the Enagic Service Team.

Phone:

E-Mail:

VAT Nr.  
(for company):

## Description of Problem:

Please describe the problem as exactly as possible (not just "does not work"). Give us more information about this issue and note down when you have cleaned your device last time.

## Important:

The cost of deep cleaning, damage due to improper handling and poor packaging are not covered by the warranty. You must send us your device yourself to this address: Charlottenstrasse 73, 40210 Düsseldorf. If your machine is still under warranty, Enagic will take care of the return shipping costs.

## To be filled out by Enagic

Date of arrival: _____	Deliverer: _____	Status: _____
Accessoires: _____		

With my signature, I impart the contract in accordance with this order form and certify that I have carefully read and understood all instructions. My details are stored to complete the order and payment until they are no longer needed.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature (customer)