



Sample Form

Use this Sample Return Policy Form as a reference.
All blue fields are required.



RETURN POLICY EFFECTIVE MARCH 1st, 2010

1. A full refund minus shipping fees will be granted only if a machine is returned both unused and within 7 days of receipt*.
2. A restocking fee of \$100 will be charged when:
 - ➔ A machine is returned used (water runs through the machine even once) within 7 days of receipt.
 - ➔ A new machine is returned after 7 days but before 1 month after receipt.
3. A used machine returned after 7 days but before 1 month of receipt will be charged a processing fee (in lieu of a restocking fee) as follows:

MODEL	SD501	DXII	JRII	ANESPA	SUNUS	SUPER 501
PROCESSING FEE	\$380	\$310	\$310	\$320	\$200	\$700

4. A machine in any condition may NOT be returned for a refund after 1 month following receipt.
 - ➔ In the event of financing, the buyer is accepting the responsibility to fulfill their monthly payment obligations in totality if the machine is not returned within the 1 month return period.
5. Shipping fees are never subject to a refund. Installment charges are refunded on a prorated basis.
6. It is the owner's responsibility to pack the machine in safe, secure condition.

* Receipt refers to the date of pickup or date of signed delivery of the machine. Days are counted from that date (day of receipt), not the purchase date of the machine.

I have read and fully understand all of the stipulations stated above.

☒ Frank Smith
Name (PRINT)

☒ Frank Smith	4 / 15 / 2010
Applicant Signature	Date